REPLACEMENT SHEET
Application No.: 09/678,428
Confirmation No.: 4356
Title: System and Method for Sharing of Expert Knowledge
Sheet 1 of 16 Sheets

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Levels of Template

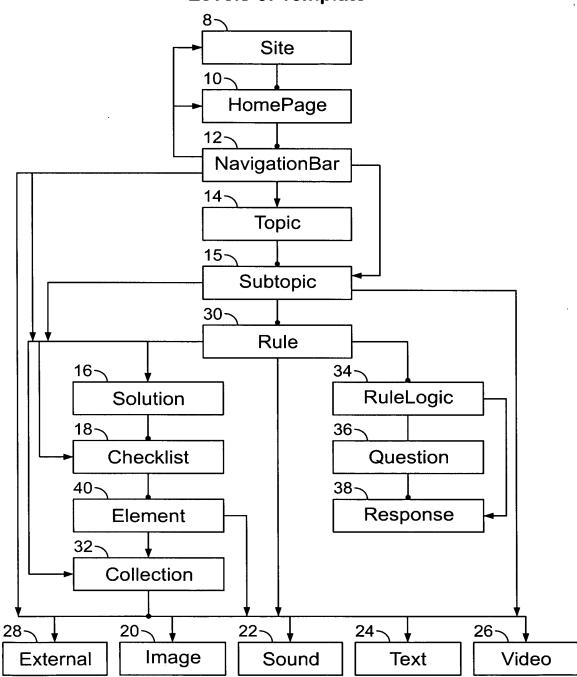
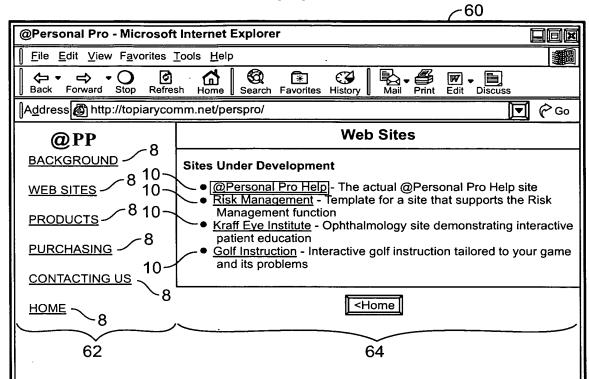
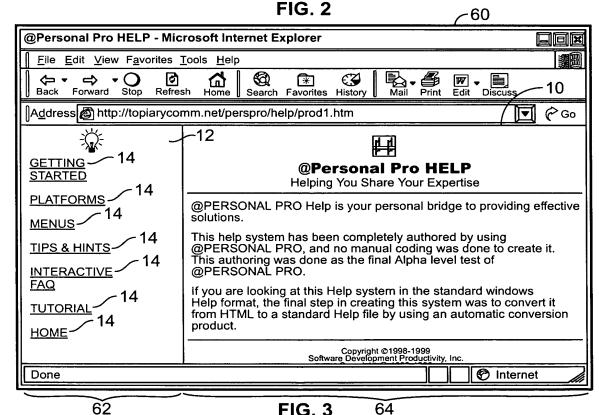


FIG. 1

REPLACEMENT SHEET Application No.: 09/678,428 Confirmation No.: 4356

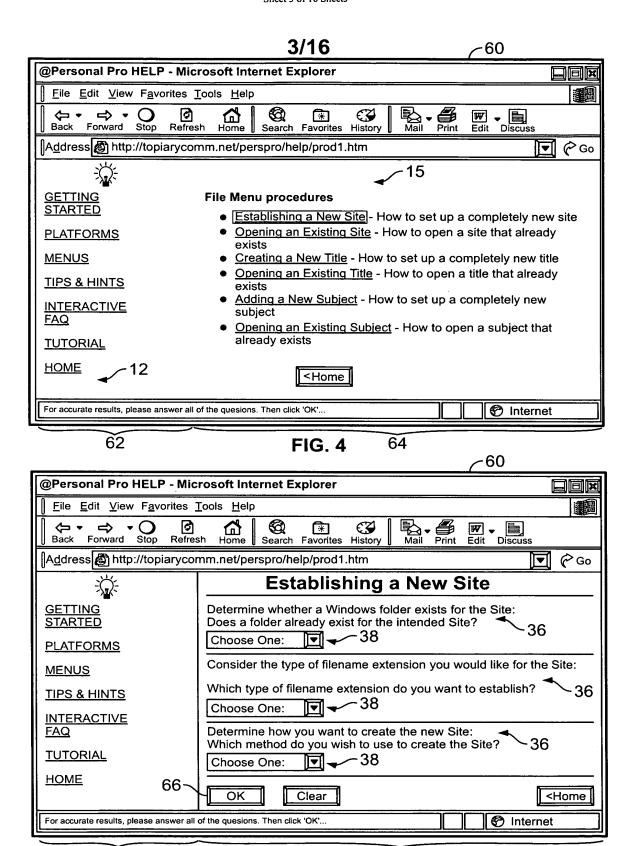
Title: System and Method for Sharing of Expert Knowledge Sheet 2 of 16 Sheets





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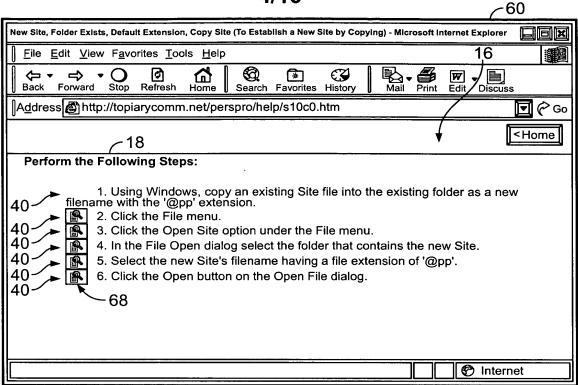


FIG. 6

			∕ 60			
Interactive FAQ: Click Op	en Site - Microso	oft Internet Explo	er			
<u> File Edit ⊻iew Favori</u>	tes <u>T</u> ools <u>H</u> elp					
Back Forward Stop F	Refresh Home	Search Favorites	History Mai	Print	Edit Discuss	
∬A <u>d</u> dress @ http://topia	rycomm.net/pers	spro/help/e13.htn	1	, , , , , , , , , , , , , , , , , , , ,		ॼ ⊘⊚
Click File Open Site (4K Image)		<	List			
Done						et

FIG. 7

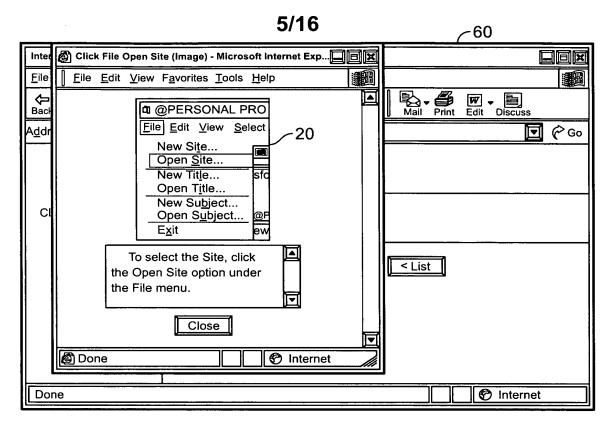


FIG. 8

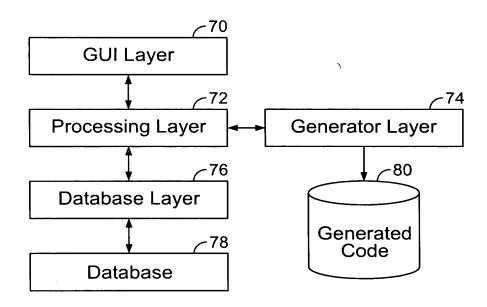


FIG. 9

REPLACEMENT SHEET
Application No.: 09/678,428
Confirmation No.: 4356
Title: System and Method for Sharing of Expert Knowledge
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➡ Home Page	
Title Name: Title Version:	@Personal Pro Dev Show
Titles Main <u>T</u> itle: Su <u>b</u> Title:	<u>Description</u>
Notices Copyright Notice:	Copyright ©1997-1998 Software Development Productivity, Inc. All Rights Reserved.
T <u>r</u> ademark Notice:	@Personal Pro (tm) is a trademark of Software Development Productivity, Inc. @Personal Pro (sm) is a servicemark of Software Development
<u>D</u> elete	<u>S</u> ave Cancel

FIG. 10

Navigation Bar	
	الصالحاك
Menu Item	
Word to Display:	
!	<u>1</u> 0W
Menu Descriptions ← → ↑ ↓ Insert Reglace Remove	
Menus: Linked Subjects:	
BACKGROUND Link Subject Background	
Web Sites PRODUCTS Web Sites Products	
PURCHASING Purchasing	
CONTACTING US Purchasing	
· <u>S</u> ave Cance	el

FIG. 11

Topics - Web	Sites
Titles Widow <u>Title:</u> Topic Title:	Web Sites Show
Topic/Subtopic Do Line 1: Icon Filename: Topics/Subtopics: Sites Under Dev@Personal PrRisk managerKraff Eye InstiGolf Instructio	Line 2: Insert Replace Remove Type Link Name elopment to Help ment titte Link Line 2: Remove Remove Ext @Personal Pro Help Link
	<u>S</u> ave Cancel

FIG. 12

				∠106
🕒 Image Dialog - @Pe	ersonal l	Pro Multimedia		
Names Image Name	@Perso	nal Pro Multimedia		
Image Filename:	c:\@pers	sonal Pro gen:\help\irr	ng004.gif	Show
	③ :	Still Image O Anin	nated Image	
Video <u>F</u> ilename:				
Text Image/Video <u>T</u> ext:				Video Frame:—
Slide 4 of 8, showing problems or needs by identifies a solution w multimedia objects.	′ asking q	uestions, and then		O Medium O Large Watch
Video Options ———				
☐ No Video <u>L</u> ooping	0	SloMo <u>O</u> nly	Auto Pause	
☐ No <u>R</u> ewind	0	SloMo On Reguest		0
☐ No So <u>u</u> nd		0		1
<u>D</u> elete			<u>S</u> ave	Cancel

FIG. 13

	<u>108</u>
Text Dialog - Description	
Names	
Text Name: Description	
Text Filename: c:\@personal pro gen\htmpages\@personal pro desc.htm	Show
r Text ────────────────────────────────────	
Text Narrative	
Options	
Sound or Narration Sound Filename	
<u>Listen</u> Off	
<u>D</u> elete <u>S</u> ave Car	ncel

FIG. 14

External Process - @Personal Pro Help	
Process Name: @Personal Pro Help	Show
_ Description————————————————————————————————————	
Process Description:	
Follow the hotlink below for assistance in using the @Personal Pro authoring tool:	□ □
rLink	
Process Filename:	
Web Anchor <u>T</u> ext: @PERSONAL PRO Help	
Web Anchor <u>U</u> RL: help/prod1.htm	
<u>D</u> elete <u>S</u> ave	Cancel

FIG. 15

Title: System and Method for Sharing of Expert Knowledge Sheet 9 of 16 Sheets

9/16 -112 Question Dialog - Also Hooking -Question Question Name: Also Hooking Question Abbr: Also Hooking Show Instruction Text: Determine if your shots are hooking: Question Text: Are your well-hit shots hooking to your left? Responses -Response Text: <u>I</u>nsert Replace Re<u>m</u>ove <u>Video</u> Responses: No Yes Not Sure Text Text: Video:

FIG. 16

<u>S</u>ave

Cancel

Delete

		<u> 114</u>
Rule - Slicing Gr	ip	X
r Identifiers		
Rule Num <u>b</u> er:	011020	
Rule <u>N</u> ame:	Slicing Grip	
Rule Description		$\neg \mid$
Qu <u>e</u> stion:	Questions	
Re <u>l</u> ation:	▽	
Resp <u>o</u> nse:	▽	
Logi <u>c</u> :	∇	
$\uparrow \downarrow$	<u>Insert</u> Re <u>p</u> lace Re <u>m</u> ove	
Question:	Relation: Response: Logic:	_
Start on Target	Equal to Yes And	111
Long Shots Worst Height of Flight	Equal to Yes And Equal to High Then	
		┚┃┃
_Solution		二
Solution <u>N</u> ame:	Silcing Grip Solutions	
<u>D</u> elete	<u>S</u> ave Cancel	

FIG. 17

Title: System and Method for Sharing of Expert Knowledge Sheet 10 of 16 Sheets

10/16 -116 Solution - Slicing Grip r Identifier : Solution Name: Slicing Grip Show Description Solution Desc: Solution for Slicing: Proper Grip Checklists **↑** I \downarrow Insert Replace Remove Checklist Checklists: 1110 Slicing Grip Negative 1114 Slicing Grip Positive 1116 Slicing Grip Complete Option⁻ None O Numbered O Bullet Points Save Delete Cancel

FIG. 18

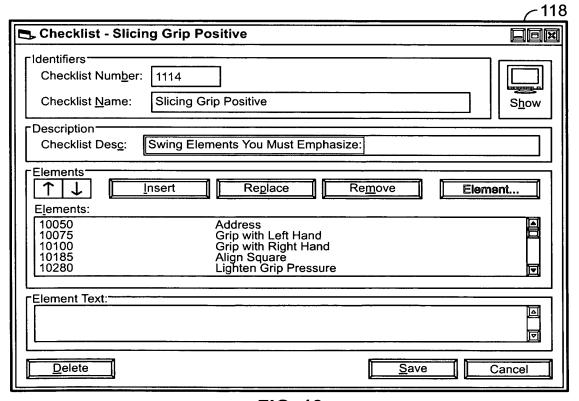


FIG. 19

Title: System and Method for Sharing of Expert Knowledge Sheet 11 of 16 Sheets

11/16

Element - Grip with Left Hand rldentifiers-Element Number: 10075 Grip with Left Hand Element Name: Show Element Text -O Heading O Detail Item Grip firmly with left hand, showing two or three knuckles. PDetails Image Name: Use Stonger Grip Image... Grip with Left Hand Text Name: rAdditional lmage... Text.. <u>D</u>elete Save New Cancel

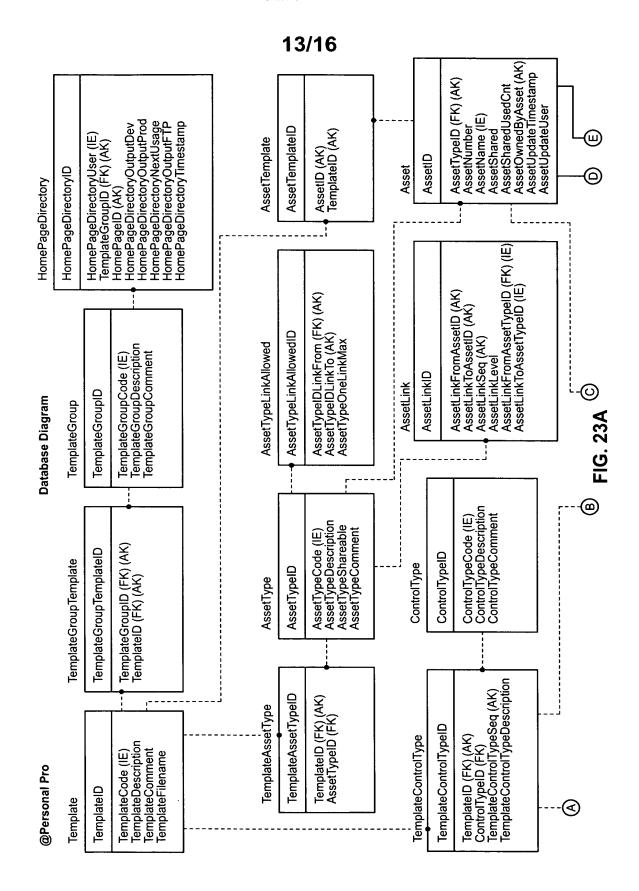
FIG. 20

_	
Generate Title	
rldentifiers ————————————————————————————————————	Personal Pro
Title Version:	Prod
MAK Name:	perspro
EXE Name:	perspro
Input Subfolder:	Webfihje Template 0
Output Folder:	c:\Webshare\wwwroof\perspro\gotf
VB Folder:	
Object Verifications Display Unlini	ked Rules, Images, Texts 🗵 Check for Missing Object Files
Next Usage O <u>D</u> evelopmer	nt/Test Production/Distribution Generate
Generated Code	Compile
	Cancel

FIG. 22

			171
□ Explore			
Linked Rules in Subject: Full Swing (FS)————————————————————————————————————			
		Objects of: 10075 Grip with Left Hand Type	
————————————————————————————————————		1	
(2) Long Shots Worst		Use Stonger Grip Image	e
Start on Target			
由-【 1110 Slicing Grip Negative	-		
114 Silcing Grip Positive			
다 큠카 10075 Grip with Left Hand			
Grip with Left Hand			
⊟चि Use Stonger Grip चि cः\@personal pro aen\aof\weakarid	1		
は 10.00 Augus Square 1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.			
30050 Downswing			
00000 🕰	▶		
Refresh		New Door	Close

FIG. 21



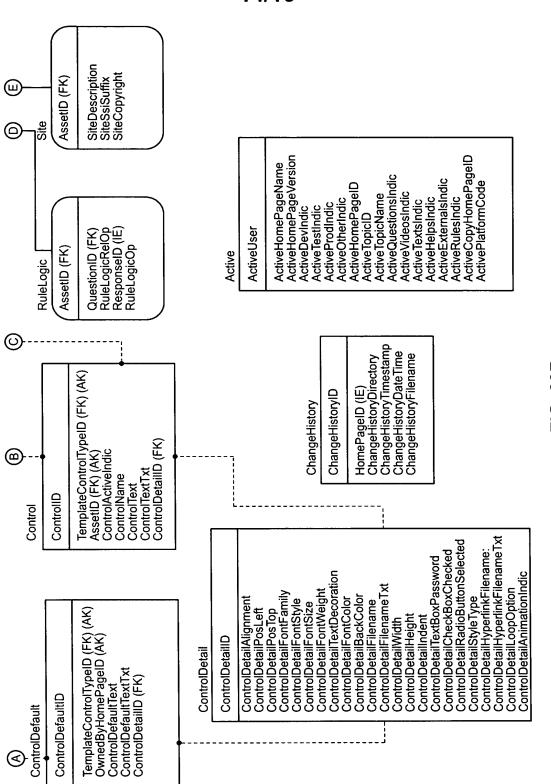


FIG. 23E

REPLACEMENT SHEET Application No.: 09/678,428 Confirmation No.: 4356 Title: System and Method for Sharing of Expert Knowledge Sheet 15 of 16 Sheets

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Question Name	Relationship Operator	Reponse	Logic
Rule: Solution Name: Solution Description:	005010 Hooking Low Upright Low Upright Solution for Hitting Low, Thin, or Hooking: Swing Straighter and Around	nt ig: Swing Straighter and Around	
Start on Target Start Right Height of Flight Occasionally Push Tee Shots Best Iron Shots Thin Frequency Hit Fat	Equal to	Yes Yes Low Yes Yes Sometimes Frequently	Aynd Aynd Aynd Aynd Aynd Aynd Aynd Aynd
Rule: Solution Name: Solution Description:	005015Hooking Slicing PostureSlicing PostureSolution for Slicing, Hooking, or Hitting Fat or Thin: More Upright Posture	sture Fat or Thin: More Upright Posture	
Start on Target Iron Shots Thin Frequency Hit Fat Frequency Hit Fat	Equal to Equal to Equal to Equal to	Yes Yes Sometimes Frequently	And Or Then
Rule: Solution Name: Solution Description:	005030Hooking Forward PushingHooking ForwardSolution for Hooking, Hitting Low, or Pushing: Move Ball Forward	ushing shing: Move Ball Forward	
Start Right Pushing Short Irons Occasionally Push Height of Flight Height of Flight	Equal to Equal to Equal to Equal to	Yes Yes Yes Low Medium	And Or Then

<u>Title Name:</u> Personal Pro <u>Subject Name:</u> Full Swing (FS)

Rules Master List

FIG. 24

REPLACEMENT SHEET Application No.: 09/678,428 Confirmation No.: 4356 Title: System and Method for Sharing of Expert Knowledge Sheet 16 of 16 Sheets

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Question Abbreviation: Handicap Rating Question Abbreviation: Height of Flight

ID: mstrqst

Personal Pro Full Swing (FS)

Question Dialogs Master List

Title Name: Subject Name:

Image Name

Responses

Also Hooking
Determine if your shots are hooking: Question Instruction: Question Name:

Question Abbreviation: Also Hooking **Text Name**

Are your well-hit shots hooking to your left?

Question Text:

No Yes Not Sure

Question Name:

Observe how often you hit the ball fat: Frequency Hit Fat

Question Abbreviation: Frequency Hit Fat

How often do you hit the ground behind the ball, hitting it fat?

Question Instruction: Question Text:

Almost Never Sometimes Frequently Not Sure

Handicap Rating Question Instruction: Question Name:

Estimate your handicap rating: What is your handicap rating for eighteen holes?

Question Text:

Three to Four Five to Six Seven to Eight Nine to Eleven Twelve to Fifteen Sixteen to Twenty Twenty-One or Over Not Sure Zero to Two

Question Instruction: Question Name:

Height of Flight
Observe the height of your full shots:
How high do your full shots usually fly? **Question Text:**

Fo N